Code of Conduct

Last Updated: 2026-11-05 Effective Date: 2026-11-05

1. Scope and Introduction

1.1. This Community Code of Conduct applies to all official channels of Genz IT Solutions GmbH (**"Provider"**) for HotCodePush, including in particular the GitHub organisation and social media channels.

1.2. This Code of Conduct is not a contractual document. The Provider exercises its proprietary right of control (Hausrecht) over its own communication channels. There is no legal entitlement to participate in the HotCodePush community channels.

2. Expected Conduct

2.1. Participants in the HotCodePush community are expected to:

- treat each other with respect and courtesy,
- maintain a constructive, objective tone in discussions,
- be willing to help other community members,
- favour collaboration over confrontation when disagreements arise.

3. Prohibited Conduct

3.1. The following conduct is prohibited in the HotCodePush community channels:

- harassment, intimidation, or threatening of other persons,
- hate speech, discrimination, or disparagement on the basis of origin, gender, gender identity, sexual orientation, religion, disability, age, or other personal characteristics,
- doxxing (publishing personal information of others without their consent),
- spam, trolling, or deliberate disruption of discussions,
- advertising, promoting, or soliciting for products, services, or job openings in which the participant has a direct or indirect commercial interest, including offerings that compete with those of the Provider,
- publishing unlawful content or content that infringes copyright, trade mark, or personality rights,
- publishing not-safe-for-work (NSFW) content.

3.2. Factual technical discussion of third-party products, including comparisons, remains permitted. Participants shall disclose any personal or commercial connection to a product they discuss.

4. No Disclosure of Confidential Data

4.1. Confidential data shall not be published in public channels (GitHub Issues, Discussions). This includes in particular:

- secrets, API tokens, certificates, and private keys,
- logs containing personal data,
- customer data or other confidential business information.

4.2. In the event of accidental disclosure, the post shall be removed without delay or a moderator shall be asked to remove it. Affected credentials shall be rotated immediately.

5. Enforcement and Appeals

5.1. In the event of a breach of this Code of Conduct, the Provider shall take graduated measures:

- notice of the breach,
- warning,
- temporary exclusion from the affected channels,
- permanent exclusion.

5.2. In the event of serious breaches (in particular threats, doxxing, or disclosure of confidential data), the Provider shall be entitled to exclude the participant immediately without prior warning.

5.3. Suspended users may request a review by email to hello@hotcodepush.com within **14 days** of the suspension. The Provider shall review the appeal and communicate the outcome. There is no obligation to reinstate the user.

6. Contact and Amendments

6.1. Breaches of this Code of Conduct may be reported to hello@hotcodepush.com or via the in-channel moderation.

6.2. Community support by other members is voluntary. Official support is available exclusively through the designated channels (see Support Policy).

6.3. The Provider reserves the right to amend this Code of Conduct at any time. Amendments shall be announced in the respective channels.